

### Open Banking Statistics

|     |            | Availability statistics<br>Online Banking (PSU) |              | Availability statistics<br>Dedicated Interface |              | Performance statistics |                           |                           |                         |
|-----|------------|-------------------------------------------------|--------------|------------------------------------------------|--------------|------------------------|---------------------------|---------------------------|-------------------------|
| Day | Date       | Uptime (%)                                      | Downtime (%) | Uptime (%)                                     | Downtime (%) | Online Banking (PSU)   | Dedicated interface       |                           |                         |
|     |            |                                                 |              |                                                |              | Response (millisecs)   | AISP response (millisecs) | PISP response (millisecs) | Error response rate (%) |
| 1   | 01/07/2025 | 97.25%                                          | 2.75%        | 100.00%                                        | 0.00%        | 462.00                 | -                         | -                         | 0.00                    |
| 2   | 02/07/2025 | 97.79%                                          | 2.21%        | 100.00%                                        | 0.00%        | 547.00                 | -                         | -                         | 0.00                    |
| 3   | 03/07/2025 | 97.93%                                          | 2.07%        | 99.93%                                         | 0.07%        | 642.00                 | -                         | -                         | 0.00                    |
| 4   | 04/07/2025 | 95.34%                                          | 4.66%        | 100.00%                                        | 0.00%        | 544.00                 | -                         | -                         | 0.00                    |
| 5   | 05/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 545.00                 | -                         | -                         | 0.00                    |
| 6   | 06/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 571.00                 | -                         | -                         | 0.00                    |
| 7   | 07/07/2025 | 97.01%                                          | 2.99%        | 100.00%                                        | 0.00%        | 459.00                 | -                         | -                         | 0.00                    |
| 8   | 08/07/2025 | 97.18%                                          | 2.82%        | 99.94%                                         | 0.06%        | 632.00                 | -                         | -                         | 0.00                    |
| 9   | 09/07/2025 | 94.87%                                          | 5.13%        | 100.00%                                        | 0.00%        | 508.00                 | -                         | -                         | 0.00                    |
| 10  | 10/07/2025 | 97.32%                                          | 2.68%        | 100.00%                                        | 0.00%        | 498.00                 | -                         | -                         | 0.00                    |
| 11  | 11/07/2025 | 94.70%                                          | 5.30%        | 100.00%                                        | 0.00%        | 597.00                 | -                         | -                         | 0.00                    |
| 12  | 12/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 671.00                 | -                         | -                         | 0.00                    |
| 13  | 13/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 599.00                 | -                         | -                         | 0.00                    |
| 14  | 14/07/2025 | 95.59%                                          | 4.41%        | 100.00%                                        | 0.00%        | 565.00                 | -                         | -                         | 0.00                    |
| 15  | 15/07/2025 | 95.44%                                          | 4.56%        | 100.00%                                        | 0.00%        | 497.00                 | -                         | -                         | 0.00                    |
| 16  | 16/07/2025 | 97.71%                                          | 2.29%        | 100.00%                                        | 0.00%        | 524.00                 | -                         | -                         | 0.00                    |
| 17  | 17/07/2025 | 95.34%                                          | 4.66%        | 100.00%                                        | 0.00%        | 524.00                 | -                         | -                         | 0.00                    |
| 18  | 18/07/2025 | 91.30%                                          | 8.70%        | 100.00%                                        | 0.00%        | 530.00                 | -                         | -                         | 0.00                    |
| 19  | 19/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 519.00                 | -                         | -                         | 0.00                    |
| 20  | 20/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 495.00                 | -                         | -                         | 0.00                    |
| 21  | 21/07/2025 | 97.69%                                          | 2.31%        | 100.00%                                        | 0.00%        | 486.00                 | -                         | -                         | 0.00                    |
| 22  | 22/07/2025 | 94.88%                                          | 5.12%        | 99.98%                                         | 0.02%        | 412.00                 | -                         | -                         | 0.00                    |
| 23  | 23/07/2025 | 97.24%                                          | 2.76%        | 100.00%                                        | 0.00%        | 445.00                 | -                         | -                         | 0.00                    |
| 24  | 24/07/2025 | 97.55%                                          | 2.45%        | 100.00%                                        | 0.00%        | 531.00                 | -                         | -                         | 0.00                    |
| 25  | 25/07/2025 | 95.89%                                          | 4.11%        | 100.00%                                        | 0.00%        | 475.00                 | -                         | -                         | 0.00                    |
| 26  | 26/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 616.00                 | -                         | -                         | 0.00                    |
| 27  | 27/07/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 575.00                 | -                         | -                         | 0.00                    |
| 28  | 28/07/2025 | 96.46%                                          | 3.54%        | 100.00%                                        | 0.00%        | 467.00                 | -                         | -                         | 0.00                    |
| 29  | 29/07/2025 | 97.40%                                          | 2.60%        | 100.00%                                        | 0.00%        | 486.00                 | -                         | -                         | 0.00                    |
| 30  | 30/07/2025 | 97.56%                                          | 2.44%        | 100.00%                                        | 0.00%        | 431.00                 | -                         | -                         | 0.00                    |
| 31  | 31/07/2025 | 97.47%                                          | 2.53%        | 100.00%                                        | 0.00%        | 356.00                 | -                         | -                         | 0.00                    |
| 32  | 01/08/2025 | 96.35%                                          | 3.65%        | 100.00%                                        | 0.00%        | 435.00                 | -                         | -                         | 0.00                    |
| 33  | 02/08/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 491.00                 | -                         | -                         | 0.00                    |
| 34  | 03/08/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 519.00                 | -                         | -                         | 0.00                    |
| 35  | 04/08/2025 | 96.91%                                          | 3.09%        | 100.00%                                        | 0.00%        | 412.00                 | -                         | -                         | 0.00                    |
| 36  | 05/08/2025 | 97.81%                                          | 2.19%        | 100.00%                                        | 0.00%        | 565.00                 | -                         | -                         | 0.00                    |
| 37  | 06/08/2025 | 97.66%                                          | 2.34%        | 100.00%                                        | 0.00%        | 464.00                 | -                         | -                         | 0.00                    |
| 38  | 07/08/2025 | 97.10%                                          | 2.90%        | 100.00%                                        | 0.00%        | 486.00                 | -                         | -                         | 0.00                    |
| 39  | 08/08/2025 | 95.83%                                          | 4.17%        | 100.00%                                        | 0.00%        | 566.00                 | -                         | -                         | 0.00                    |
| 40  | 09/08/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 614.00                 | -                         | -                         | 0.00                    |
| 41  | 10/08/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 529.00                 | -                         | -                         | 0.00                    |
| 42  | 11/08/2025 | 97.53%                                          | 2.47%        | 100.00%                                        | 0.00%        | 527.00                 | -                         | -                         | 0.00                    |
| 43  | 12/08/2025 | 92.59%                                          | 7.41%        | 100.00%                                        | 0.00%        | 475.00                 | -                         | -                         | 0.00                    |
| 44  | 13/08/2025 | 93.38%                                          | 6.62%        | 100.00%                                        | 0.00%        | 509.00                 | -                         | -                         | 0.00                    |
| 45  | 14/08/2025 | 97.91%                                          | 2.09%        | 100.00%                                        | 0.00%        | 591.00                 | -                         | -                         | 0.00                    |
| 46  | 15/08/2025 | 96.23%                                          | 3.77%        | 100.00%                                        | 0.00%        | 527.00                 | -                         | -                         | 0.00                    |
| 47  | 16/08/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 515.00                 | -                         | -                         | 0.00                    |
| 48  | 17/08/2025 | 100.00%                                         | 0.00%        | 100.00%                                        | 0.00%        | 428.00                 | -                         | -                         | 0.00                    |

|    |            |         |        |         |         |         |   |   |      |
|----|------------|---------|--------|---------|---------|---------|---|---|------|
| 49 | 18/08/2025 | 97.33%  | 2.67%  | 100.00% | 0.00%   | 483.00  | - | - | 0.00 |
| 50 | 19/08/2025 | 97.79%  | 2.21%  | 100.00% | 0.00%   | 495.00  | - | - | 0.00 |
| 51 | 20/08/2025 | 97.82%  | 2.18%  | 45.19%  | 54.81%  | 568.00  | - | - | 0.00 |
| 52 | 21/08/2025 | 96.53%  | 3.47%  | 61.88%  | 38.12%  | 488.00  | - | - | 0.00 |
| 53 | 22/08/2025 | 96.85%  | 3.15%  | 100.00% | 0.00%   | 588.00  | - | - | 0.00 |
| 54 | 23/08/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 695.00  | - | - | 0.00 |
| 55 | 24/08/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 593.00  | - | - | 0.00 |
| 56 | 25/08/2025 | 96.28%  | 3.72%  | 100.00% | 0.00%   | 355.00  | - | - | 0.00 |
| 57 | 26/08/2025 | 96.60%  | 3.40%  | 100.00% | 0.00%   | 626.00  | - | - | 0.00 |
| 58 | 27/08/2025 | 97.62%  | 2.38%  | 100.00% | 0.00%   | 535.00  | - | - | 0.00 |
| 59 | 28/08/2025 | 97.67%  | 2.33%  | 99.74%  | 0.26%   | 527.00  | - | - | 0.00 |
| 60 | 29/08/2025 | 96.06%  | 3.94%  | 100.00% | 0.00%   | 464.00  | - | - | 0.00 |
| 61 | 30/08/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 585.00  | - | - | 0.00 |
| 62 | 31/08/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 493.00  | - | - | 0.00 |
| 63 | 01/09/2025 | 97.29%  | 2.71%  | 100.00% | 0.00%   | 380.00  | - | - | 0.00 |
| 64 | 02/09/2025 | 96.75%  | 3.25%  | 100.00% | 0.00%   | 527.00  | - | - | 0.00 |
| 65 | 03/09/2025 | 95.44%  | 4.56%  | 100.00% | 0.00%   | 452.00  | - | - | 0.00 |
| 66 | 04/09/2025 | 97.84%  | 2.16%  | 100.00% | 0.00%   | 604.00  | - | - | 0.00 |
| 67 | 05/09/2025 | 96.80%  | 3.20%  | 100.00% | 0.00%   | 613.00  | - | - | 0.00 |
| 68 | 06/09/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 682.00  | - | - | 0.00 |
| 69 | 07/09/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 541.00  | - | - | 0.00 |
| 70 | 08/09/2025 | 95.47%  | 4.53%  | 100.00% | 0.00%   | 474.00  | - | - | 0.00 |
| 71 | 09/09/2025 | 97.78%  | 2.22%  | 100.00% | 0.00%   | 476.00  | - | - | 0.00 |
| 72 | 10/09/2025 | 93.77%  | 6.23%  | 99.99%  | 0.01%   | 412.00  | - | - | 0.00 |
| 73 | 11/09/2025 | 97.66%  | 2.34%  | 100.00% | 0.00%   | 501.00  | - | - | 0.00 |
| 74 | 12/09/2025 | 32.12%  | 67.88% | 76.09%  | 23.91%  | 494.00  | - | - | 0.00 |
| 75 | 13/09/2025 | 100.00% | 0.00%  | 0.00%   | 100.00% | 1682.00 | - | - | 0.00 |
| 76 | 14/09/2025 | 100.00% | 0.00%  | 0.00%   | 100.00% | 1645.00 | - | - | 0.00 |
| 77 | 15/09/2025 | 96.79%  | 3.21%  | 58.83%  | 41.17%  | 885.00  | - | - | 0.00 |
| 78 | 16/09/2025 | 97.71%  | 2.29%  | 99.99%  | 0.01%   | 452.00  | - | - | 0.00 |
| 79 | 17/09/2025 | 95.56%  | 4.44%  | 100.00% | 0.00%   | 407.00  | - | - | 0.00 |
| 80 | 18/09/2025 | 96.56%  | 3.44%  | 100.00% | 0.00%   | 538.00  | - | - | 0.00 |
| 81 | 19/09/2025 | 96.75%  | 3.25%  | 100.00% | 0.00%   | 476.00  | - | - | 0.00 |
| 82 | 20/09/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 775.00  | - | - | 0.00 |
| 83 | 21/09/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 548.00  | - | - | 0.00 |
| 84 | 22/09/2025 | 96.74%  | 3.26%  | 100.00% | 0.00%   | 501.00  | - | - | 0.00 |
| 85 | 23/09/2025 | 97.92%  | 2.08%  | 100.00% | 0.00%   | 488.00  | - | - | 0.00 |
| 86 | 24/09/2025 | 96.54%  | 3.46%  | 100.00% | 0.00%   | 569.00  | - | - | 0.00 |
| 87 | 25/09/2025 | 96.15%  | 3.85%  | 100.00% | 0.00%   | 446.00  | - | - | 0.00 |
| 88 | 26/09/2025 | 94.79%  | 5.21%  | 100.00% | 0.00%   | 536.00  | - | - | 0.00 |
| 89 | 27/09/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 537.00  | - | - | 0.00 |
| 90 | 28/09/2025 | 100.00% | 0.00%  | 100.00% | 0.00%   | 579.00  | - | - | 0.00 |
| 91 | 29/09/2025 | 97.09%  | 2.91%  | 100.00% | 0.00%   | 542.00  | - | - | 0.00 |
| 92 | 30/09/2025 | 97.27%  | 2.73%  | 100.00% | 0.00%   | 396.00  | - | - | 0.00 |