

**Open Banking Statistics**

|     |            | Availability statistics<br>Online Banking (PSU) |              | Availability statistics<br>Dedicated Interface |              | Performance statistics  |                              |                              |                         |
|-----|------------|---|--------------|--|--------------|-------------------------|------------------------------|------------------------------|-------------------------|
| Day | Date       | Uptime (%)                                      | Downtime (%) | Uptime (%)                                     | Downtime (%) | Online Banking (PSU)    | Dedicated interface          |                              |                         |
|     |            |   |              |  |              | Response (milliseconds) | AISP response (milliseconds) | PISP response (milliseconds) | Error response rate (%) |
| 1   | 01/07/2021 | 99.61%  | 0.39%        | 100.00%  | 0.00%        | 478.00                  | -                            | -                            | 0                       |
| 2   | 02/07/2021 | 98.33%  | 1.67%        | 100.00%  | 0.00%        | 303.00                  | -                            | -                            | 0                       |
| 3   | 03/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 434.00                  | -                            | -                            | 0                       |
| 4   | 04/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 387.00                  | -                            | -                            | 0                       |
| 5   | 05/07/2021 | 99.42%  | 0.58%        | 100.00%  | 0.00%        | 305.00                  | -                            | -                            | 0                       |
| 6   | 06/07/2021 | 99.65%  | 0.35%        | 99.46%   | 0.54%        | 323.00                  | -                            | -                            | 0                       |
| 7   | 07/07/2021 | 98.17%  | 1.83%        | 100.00%  | 0.00%        | 332.00                  | -                            | -                            | 0                       |
| 8   | 08/07/2021 | 99.58%  | 0.42%        | 100.00%  | 0.00%        | 332.00                  | -                            | -                            | 0                       |
| 9   | 09/07/2021 | 99.29%  | 0.71%        | 100.00%  | 0.00%        | 351.00                  | -                            | -                            | 0                       |
| 10  | 10/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 469.00                  | -                            | -                            | 0                       |
| 11  | 11/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 387.00                  | -                            | -                            | 0                       |
| 12  | 12/07/2021 | 99.39%  | 0.61%        | 100.00%  | 0.00%        | 326.00                  | -                            | -                            | 0                       |
| 13  | 13/07/2021 | 99.52%  | 0.48%        | 100.00%  | 0.00%        | 363.00                  | -                            | -                            | 0                       |
| 14  | 14/07/2021 | 99.51%  | 0.49%        | 100.00%  | 0.00%        | 314.00                  | -                            | -                            | 0                       |
| 15  | 15/07/2021 | 99.42%  | 0.58%        | 100.00%  | 0.00%        | 311.00                  | -                            | -                            | 0                       |
| 16  | 16/07/2021 | 98.19%  | 1.81%        | 100.00%  | 0.00%        | 348.00                  | -                            | 175.00                       | 0                       |
| 17  | 17/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 478.00                  | -                            | -                            | 0                       |
| 18  | 18/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 416.00                  | -                            | -                            | 0                       |
| 19  | 19/07/2021 | 99.42%  | 0.58%        | 100.00%  | 0.00%        | 359.00                  | -                            | -                            | 0                       |
| 20  | 20/07/2021 | 99.06%  | 0.94%        | 100.00%  | 0.00%        | 395.00                  | -                            | -                            | 0                       |
| 21  | 21/07/2021 | 99.17%  | 0.83%        | 100.00%  | 0.00%        | 401.00                  | -                            | -                            | 0                       |
| 22  | 22/07/2021 | 99.40%  | 0.60%        | 100.00%  | 0.00%        | 363.00                  | -                            | -                            | 0                       |
| 23  | 23/07/2021 | 98.68%  | 1.32%        | 100.00%  | 0.00%        | 378.00                  | -                            | -                            | 0                       |
| 24  | 24/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 428.00                  | -                            | -                            | 0                       |
| 25  | 25/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 465.00                  | -                            | -                            | 0                       |
| 26  | 26/07/2021 | 99.44%  | 0.56%        | 100.00%  | 0.00%        | 330.00                  | -                            | -                            | 0                       |
| 27  | 27/07/2021 | 99.53%  | 0.47%        | 100.00%  | 0.00%        | 353.00                  | -                            | -                            | 0                       |
| 28  | 28/07/2021 | 99.43%  | 0.57%        | 100.00%  | 0.00%        | 310.00                  | -                            | -                            | 0                       |
| 29  | 29/07/2021 | 99.49%  | 0.51%        | 100.00%  | 0.00%        | 366.00                  | -                            | -                            | 0                       |
| 30  | 30/07/2021 | 98.04%  | 1.96%        | 100.00%  | 0.00%        | 341.00                  | -                            | -                            | 0                       |
| 31  | 31/07/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 432.00                  | -                            | -                            | 0                       |
| 32  | 01/08/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 434.00                  | -                            | -                            | 0                       |
| 33  | 02/08/2021 | 99.53%  | 0.47%        | 100.00%  | 0.00%        | 315.00                  | -                            | -                            | 0                       |
| 34  | 03/08/2021 | 99.60%  | 0.40%        | 100.00%  | 0.00%        | 318.00                  | -                            | -                            | 0                       |
| 35  | 04/08/2021 | 99.55%  | 0.45%        | 100.00%  | 0.00%        | 347.00                  | -                            | -                            | 0                       |
| 36  | 05/08/2021 | 99.65%  | 0.35%        | 100.00%  | 0.00%        | 338.00                  | -                            | -                            | 0                       |
| 37  | 06/08/2021 | 98.26%  | 1.74%        | 100.00%  | 0.00%        | 330.00                  | -                            | -                            | 0                       |
| 38  | 07/08/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 526.00                  | -                            | -                            | 0                       |
| 39  | 08/08/2021 | 100.00%   | 0.00%        | 100.00%  | 0.00%        | 393.00                  | -                            | -                            | 0                       |
| 40  | 09/08/2021 | 99.61%  | 0.39%        | 100.00%  | 0.00%        | 314.00                  | -                            | -                            | 0                       |

|    |            |         |       |         |       |        |   |   |   |
|----|------------|---------|-------|---------|-------|--------|---|---|---|
| 41 | 10/08/2021 | 99.49%  | 0.51% | 100.00% | 0.00% | 349.00 | - | - | 0 |
| 42 | 11/08/2021 | 99.64%  | 0.36% | 100.00% | 0.00% | 392.00 | - | - | 0 |
| 43 | 12/08/2021 | 99.23%  | 0.77% | 99.99%  | 0.01% | 377.00 | - | - | 0 |
| 44 | 13/08/2021 | 99.55%  | 0.45% | 100.00% | 0.00% | 419.00 | - | - | 0 |
| 45 | 14/08/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 487.00 | - | - | 0 |
| 46 | 15/08/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 455.00 | - | - | 0 |
| 47 | 16/08/2021 | 99.63%  | 0.37% | 100.00% | 0.00% | 370.00 | - | - | 0 |
| 48 | 17/08/2021 | 99.51%  | 0.49% | 99.99%  | 0.01% | 341.00 | - | - | 0 |
| 49 | 18/08/2021 | 99.61%  | 0.39% | 99.99%  | 0.01% | 399.00 | - | - | 0 |
| 50 | 19/08/2021 | 99.57%  | 0.43% | 100.00% | 0.00% | 368.00 | - | - | 0 |
| 51 | 20/08/2021 | 98.02%  | 1.98% | 100.00% | 0.00% | 352.00 | - | - | 0 |
| 52 | 21/08/2021 | 100.00% | 0.00% | 99.97%  | 0.03% | 398.00 | - | - | 0 |
| 53 | 22/08/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 327.00 | - | - | 0 |
| 54 | 23/08/2021 | 97.73%  | 2.27% | 100.00% | 0.00% | 356.00 | - | - | 0 |
| 55 | 24/08/2021 | 99.63%  | 0.37% | 99.88%  | 0.12% | 341.00 | - | - | 0 |
| 56 | 25/08/2021 | 99.30%  | 0.70% | 100.00% | 0.00% | 367.00 | - | - | 0 |
| 57 | 26/08/2021 | 97.63%  | 2.37% | 100.00% | 0.00% | 336.00 | - | - | 0 |
| 58 | 27/08/2021 | 99.45%  | 0.55% | 100.00% | 0.00% | 333.00 | - | - | 0 |
| 59 | 28/08/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 499.00 | - | - | 0 |
| 60 | 29/08/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 416.00 | - | - | 0 |
| 61 | 30/08/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 343.00 | - | - | 0 |
| 62 | 31/08/2021 | 99.58%  | 0.42% | 100.00% | 0.00% | 322.00 | - | - | 0 |
| 63 | 01/09/2021 | 99.60%  | 0.40% | 100.00% | 0.00% | 341.00 | - | - | 0 |
| 64 | 02/09/2021 | 99.46%  | 0.54% | 100.00% | 0.00% | 404.00 | - | - | 0 |
| 65 | 03/09/2021 | 98.43%  | 1.57% | 100.00% | 0.00% | 332.00 | - | - | 0 |
| 66 | 04/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 509.00 | - | - | 0 |
| 67 | 05/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 392.00 | - | - | 0 |
| 68 | 06/09/2021 | 99.66%  | 0.34% | 100.00% | 0.00% | 341.00 | - | - | 0 |
| 69 | 07/09/2021 | 99.68%  | 0.32% | 100.00% | 0.00% | 396.00 | - | - | 0 |
| 70 | 08/09/2021 | 99.61%  | 0.39% | 100.00% | 0.00% | 397.00 | - | - | 0 |
| 71 | 09/09/2021 | 98.05%  | 1.95% | 100.00% | 0.00% | 379.00 | - | - | 0 |
| 72 | 10/09/2021 | 99.19%  | 0.81% | 100.00% | 0.00% | 363.00 | - | - | 0 |
| 73 | 11/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 420.00 | - | - | 0 |
| 74 | 12/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 439.00 | - | - | 0 |
| 75 | 13/09/2021 | 99.56%  | 0.44% | 100.00% | 0.00% | 315.00 | - | - | 0 |
| 76 | 14/09/2021 | 99.60%  | 0.40% | 100.00% | 0.00% | 351.00 | - | - | 0 |
| 77 | 15/09/2021 | 99.30%  | 0.70% | 100.00% | 0.00% | 315.00 | - | - | 0 |
| 78 | 16/09/2021 | 99.52%  | 0.48% | 100.00% | 0.00% | 364.00 | - | - | 0 |
| 79 | 17/09/2021 | 96.41%  | 3.59% | 100.00% | 0.00% | 384.00 | - | - | 0 |
| 80 | 18/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 415.00 | - | - | 0 |
| 81 | 19/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 493.00 | - | - | 0 |
| 82 | 20/09/2021 | 96.41%  | 3.59% | 100.00% | 0.00% | 315.00 | - | - | 0 |
| 83 | 21/09/2021 | 99.53%  | 0.47% | 100.00% | 0.00% | 342.00 | - | - | 0 |
| 84 | 22/09/2021 | 99.58%  | 0.42% | 100.00% | 0.00% | 368.00 | - | - | 0 |
| 85 | 23/09/2021 | 99.49%  | 0.51% | 99.99%  | 0.01% | 355.00 | - | - | 0 |
| 86 | 24/09/2021 | 98.69%  | 1.31% | 100.00% | 0.00% | 348.00 | - | - | 0 |
| 87 | 25/09/2021 | 100.00% | 0.00% | 100.00% | 0.00% | 526.00 | - | - | 0 |
| 88 | 26/09/2021 | 100.00% | 0.00% | 99.99%  | 0.01% | 413.00 | - | - | 0 |
| 89 | 27/09/2021 | 99.42%  | 0.58% | 100.00% | 0.00% | 288.00 | - | - | 0 |
| 90 | 28/09/2021 | 99.38%  | 0.62% | 100.00% | 0.00% | 348.00 | - | - | 0 |
| 91 | 29/09/2021 | 99.65%  | 0.35% | 100.00% | 0.00% | 314.00 | - | - | 0 |
| 92 | 30/09/2021 | 99.55%  | 0.45% | 100.00% | 0.00% | 332.00 | - | - | 0 |